“Malicious Software”
An umbrella term that describes many types of programs that you and your antivirus should work to avoid.

Why does it exist?
Someone wants to take your money, steal your account information, or simply make trouble.

Shared files, untrusted installs, or even links in spam or phishing emails can contain unwanted software.

Detection and removal
Keeping software updated, using your antivirus, and practicing internet safety can help prevent infection, while existing malware can be removed at the HelpDesk.

Malware
A.K.A. viruses, spyware, malicious software, and lots of other confusing stuff.

Defining malware
“Virus,” “worm,” and “trojan” all refer to how the malware spreads, while “spyware,” “adware,” “bot,” “ransomware,” and “rootkit” refer to the program’s purpose.

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